



ST. HELENA CYO

Dear Saint Helena CYO families,

In conjunction with the upcoming winter sports registrations, which will open on Sunday, September 20, 2026, Saint Helena CYO is transitioning from the current TeamSnap app to **TeamSnap ONE**, TeamSnap's next-generation platform for schedules, team communication, and season updates.

TeamSnap ONE is a completely reimagined app for coaches and families. Schedules, messages, and team information will now live in one updated experience. New tools in the app include next-generation team chat and a unified calendar view across teams. Live streaming is also built into TeamSnap ONE.

What you need to do prior to winter sports registration:

1. Download the **TeamSnap ONE** app from the App Store or Google Play.
2. Sign in with the **same email and password** you already use for TeamSnap. You do **not** need to create a new account. Your login and user information will remain unchanged.

If your child is involved in fall sports or if you are currently a coach of a fall sport, please continue to use the original TeamSnap app until the season comes to a close, as past seasons/teams may not be available in the new app. At the close of the fall sports season, use TeamSnap ONE as your primary app going forward.

For official instructions on downloading the app, signing in, and using TeamSnap ONE, please use TeamSnap's help page here:

<https://teams-help.teamsnap.com/article/2967-logging-in-and-out-of-teamsnap-one>

Additional family help is available here:

<https://help.teamsnap.com/>

If you have trouble signing in after downloading the new app, please reach out to Vinnie Ferrara at vinnieferrara@gmail.com.

Thank you,
Saint Helena CYO